



**IFMA**<sup>TM</sup>

International Facility Management Association

**Empowering Facility Professionals Worldwide**

# BUILD UP SKILLS

Skilled professionals constructing  
and managing highly efficient buildings

IFMA is the world's largest and most widely recognized international **association for facility management** professionals, supporting 22.500 members in 112 countries.



*Benefit from industry-leading FM training and credentials*



*Build valuable professional relationships*



*Collaborate to define the future of FM*

[www.ifma.org](http://www.ifma.org)

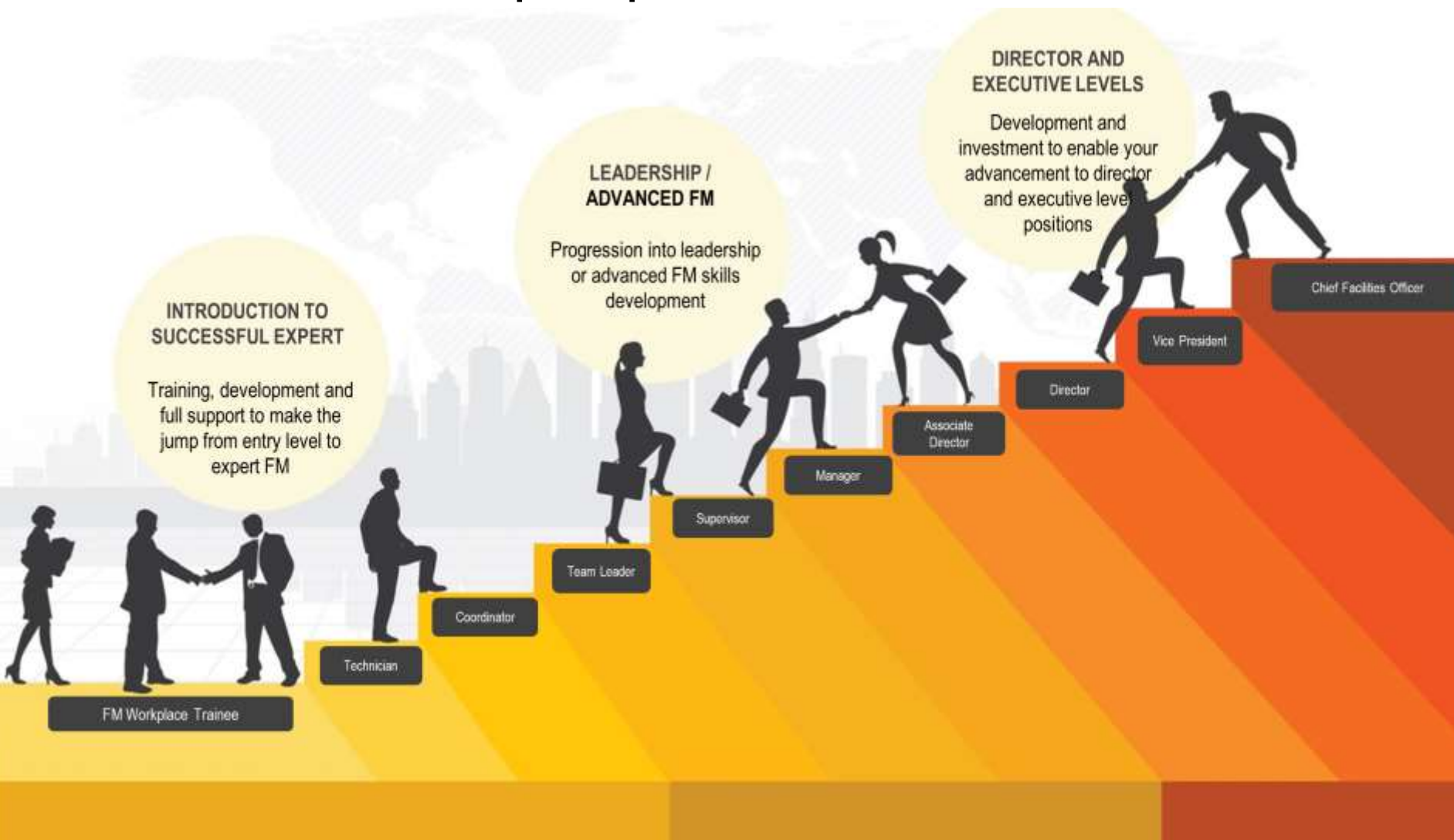
# What is Facility Management?

Organizational function which  
**integrates people, place and  
process** within the built  
environment with the purpose of  
**improving the quality of life** of  
people and the **productivity of the  
core business.**

*ISO 41011:2017*



# FM offers career perspective



# Global Credential programs (ANSI accredited)



## **Facility Management Professional**

- The must-have credential in facility management provides a solid foundation in Facility Management
- Knowledge-based certificate program
- 11700+ worldwide



## **Sustainability Facility Professional®**

- The leading credential for the development of sustainable FM strategies
- Knowledge-based certificate program
- 1200+ worldwide



## **Certified Facility Manager®**

- The premier FM certification for experienced professionals
- Competency-based certification
- 2,700+ worldwide

# Challenges for Facility Managers

- Design, construction and automation/digitalization often receive the greatest focus
- Little awareness of the impact of FM within the built environment, its significant role in achieving the UN2030 Sustainable Development Goals and what Facility Managers can do for the energy performance of buildings, renovation wave, etc.
- Buildings are smart today and require more advanced technical knowledge than the normal training programs offer.
- With the lack of enough skilled Facility Managers, buildings and infrastructure will not be maintained properly resulting in public safety issues.
- Facility Manager is not a certified/chartered profession

# Recommendations

- Recognize Facility Managers as a profession
- Create a Public Awareness Campaign to make Facility Management the Career of Choice
- Invest in the deployment of formalized training program to effectively bridge the gap in the building sector
- Create an Online Self-Assessment Tool with links to professional training (cf [www.fmi.gov](http://www.fmi.gov) in the USA)
- Include the need for skilled FM professionals in public procurement





# Interested in More?

<https://www.ifma.org/professional-development/overview>



# Thank you

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