

### **Highlights from Session 1**

#### **BUILD UP Skills European exchange meeting**

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European Agency for Small and Medium-sized Enterprises (EASME)

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# Session 1: Skilled professionals constructing and managing highly efficient buildings

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## **Guiding questions**

- Explore the current challenges in the upskilling of building professionals, whether for constructing or managing highlight efficient and digitalised buildings
- Discuss the contribution of two key actors of the value chain: product manufacturers and building managers



### Setting the scene: what are the challenges?



Source: LafargeHolcim



### What can we do?

### IFMA

#### Global Credential programs (ANSI accredited)



#### **Facility Management Professional**

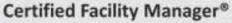
- The must-have credential in facility management provides a
- solid foundation in Facility Management
- Knowledge-based certificate program
- 11700+ worldwide



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#### Sustainability Facility Professional\*

- The leading credential for the development of sustainable FM strategies
- Knowledge-based certificate program
- •1200+ worldwide



- The premier FM certification for experienced professionals
- Competency-based certification
- 2,700+ worldwide



# Policy recommendations

- **EU-wide campaign** to lift the image of the building & construction sector (aimed at the younger generation)
- Create a public awareness campaign to make Facility Management the career of choice
- Programme with local authorities to increase skills in planning / housing departments and link the public procurement agenda to skills and learning
- Improve data at EU level: skills maps, skill impact analysis, completion mechanisms, etc.
- Make Facility Manager a chartered profession
- Invest in the deployment of formalized training programs to effectively bridge the gap in the building sector
- Create an **Online Self-Assessment Tool** with links to professional training

